

Non-conformity - 8D Report



Report title :

D0 – Statement

Sonceboz internal claim n° : Q2 2-

Date :

Version :

SUPPLIER non-conformity

- Supplier claim number :
- Claimed quantity :
- Claimed part(s) reception date :

Failure criticality :

Supplier

Part n°

Lot n°

BL N°

Day code

Assembly date

Additional informations :

D1 – Team

Leader

Champion

Team members

D2 – Problem analysis

What is the problem ?
 Who detected it ?
 Where was it detected ?
 When was it detected ?
 How was it detected ?
 How many parts have been detected ?
 Why is it a problem ?
 (if known, indicate first and last parts)

Pictures of received parts

Not conform

Conform

First analysis / characterization

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Did the production / assembly process follow the standard process?	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Does an external analysis need to be fulfilled?	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Was the defect already known on the production line? If yes, which actions have been set up?	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Can the defect appear on similar parts?	Yes <input type="checkbox"/> No <input type="checkbox"/>	
	Date :	Visa :

D3 – Immediate / containment actions

Location of suspect parts	Quantity	Reference / Traceability		
<input type="checkbox"/> In production				
<input type="checkbox"/> In warehouse				
<input type="checkbox"/> In on-going deliveries				
<input type="checkbox"/> At customer				
Immediate Actions	Responsible	Due date	Results	% Efficiency
<input type="checkbox"/> Quality alert / information			
<input type="checkbox"/> Sorting			
<input type="checkbox"/> Derogation			
<input type="checkbox"/> Supplier claim			
<input type="checkbox"/> Additional controls			
<input type="checkbox"/> Others			
Identification 1st delivery with OK parts :				
			Date :	Visa :

D4 – Root cause Analysis

Failure analysis results								
Failure occurrence root cause								
5 M	Factor	Resp. factor Y/N	Why ?	Why ?	Why ?	Why ?	Why ?	N° Root Cause
<input type="checkbox"/> Man								
<input type="checkbox"/> Machine								
<input type="checkbox"/> Material								
<input type="checkbox"/> Method								
<input type="checkbox"/> Environment								
Failure occurrence root causes :								
1-								
2-								
3-								

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Failure non-detection root cause

5 M	Factor	Resp. factor Y/N	Why ?	Why ?	Why ?	Why ?	Why ?	N° Root Cause
<input type="checkbox"/> Man								
<input type="checkbox"/> Machine								
<input type="checkbox"/> Material								
<input type="checkbox"/> Method								
<input type="checkbox"/> Environment								

Failure non-detection root causes :

1-	
2-	
3-	

Risk assessment

Date :	Visa :
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D5 – Corrective actions

D6 – Validation

N°	Corrective actions for failure occurrence	Responsible	Due date	End date	Verified efficiency	First delivery N°
				
				
				
N°	Corrective actions for failure detection	Responsible	Due date	End date	Verified efficiency	First delivery N°
				
				
				

Is there a risk that the corrective actions induce another failure ?

Yes No

Date :	Visa :
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D7 – Preventive actions / Cross sharing lessons learned

Update /modification actions to prevent new recurrence ?	Yes / No	Responsible	Due date	End date	Remarks
Work Instruction	Yes <input type="checkbox"/> No <input type="checkbox"/>		
SPC	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Control Plan	Yes <input type="checkbox"/> No <input type="checkbox"/>		
FMEA	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Preventive maintenance	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Others :	Yes <input type="checkbox"/> No <input type="checkbox"/>		

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Have the actions to be set up on similar process ?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
		Date :		Visa :	

D8 – Closure			
Responsibility	Sonceboz <input type="checkbox"/> Supplier <input type="checkbox"/> NFF <input type="checkbox"/> Other <input type="checkbox"/> :		
Claim treatment	Accepted <input type="checkbox"/> Rejected <input type="checkbox"/>		
Diffusion list			
	Visa team leader	Date :	Visa :
	Visa champion	Date :	Visa :

Version	Objet de la modification	Date	Approuvé par
001	Création de l'historique	03.02.2016	DCH
002	Ajout de la date d'application de l'action	25.09.2017	DCH